



PCS Desktop Telephones



SpliceCom

Britain's leading developer of telephone systems

Business Telephony To Meet Every Need

From affordable entry-level phones to IP terminals that unify advanced telephony and IT applications at the desktop, in SpliceCom's comprehensive PCS telephony family you'll find the product that's the ideal match for your specific business requirement - whatever it may be.

Introducing the PCS5x2 range of phones

Designed to complement other market leading and stylish IT equipment on your desktop, SpliceCom's PCS5x2 IP Phones combine looks, intelligence and desirability in equal measure. The world's slimmest desktop IP phones provide easy access to the benefits delivered by **maximiser**, SpliceCom's range of innovative and award-winning Unified Communications platforms.



Designed to complement other market leading and stylish IT equipment on your desktop...

Ultra sleek in styling, SpliceCom's PCS552, PCS562, PCS572G & PCS582G IP Phones have been designed to look great from any angle - including the back. Utilising a totally sealed enclosure with not a screw in sight, SpliceCom have focused on delivering the same ease-of-use associated with mobile phones to business telephony users. All PCS5x2 IP phones have large graphical displays, intuitive multi-functional context sensitive keys, and bold instantly recognisable icons combining to deliver the ultimate user experience. The PCS552 and PCS562 are equipped an integrated two-port, desktop 100/10 Mbps LAN switch with Quality of Service (QoS), and the PCS572G and PCS582G offer an integrated two-port, desktop 1000/100/10 Mbps LAN switch with Quality of Service (QoS) allowing it to be run in serial with Gigabit Ethernet PCS. The twin ports thereby negate the need for a dedicated LAN socket.



SpliceCom's PCS5x2 phones have been designed with the primary objectives to save time and improve the performance of any business phone user.

The wide range of productivity enhancing applications and services available through the PCS5x2 IP phones are all accessed via intuitive multi-functional context sensitive keys which are grouped around the large, in some cases full colour, graphics display.

Favourites (Key & Lamp) & Call Parking

Designed to streamline the everyday tasks associated with making and receiving telephone calls, SpliceCom's multi-functional Favourites icons deliver Virtual Key System functionality. Each individual Favourites entry delivers ALL of the following features;

- Presence /User Availability (BLF)
- Internal & External Speed Dials (DSS)
- Line Appearance
- Ringing Status
- Call Pick-Up
- No. of Calls Queued

Favourites allow you to clearly identify calls ringing for Departments and Colleagues and pick them up. Should another call be presented, picking it up causes the first call to be automatically parked. Want to return to the original call? You can toggle between the two by selecting the parked call. Clicking on a particular Favourite icon when it's in a normal state - signifying that your colleague is available to take your call - causes a call to be automatically generated. And Favourites aren't just for Groups or individuals, you can set them up for other telephony tasks like paging, door entry release, panic alarms, etc. You can also choose to have your Favourites as the default screen on the large PCS5x2 graphics display when you're not engaged on calls.

PCS570G allows you to view eighteen Favourites entries at once, whilst nine can be viewed simultaneously on the PCS562 and eight on the PCS552. However, unlike traditional Key Systems - or even other IP Phones - you're not limited by physical buttons to the overall number of Departments or colleagues that can be displayed. With PCS5x2 range there's actually no limit - just scroll up or down the pages of Favourite entries.

Mobility

SpliceCom's Extension Anywhere feature set allows users of the **maximiser** Unified Communications system to access extended telephony facilities wherever they may be; in the office, working from home or on the road. The PCS5x2 IP phones allows those who are predominantly office based to control where and how they take calls. Hot Desk Login/Out, Diverts, Whereabouts and Personal Telephone Numbers are all accessed and controlled directly and clearly visible via the display on the PCS5x2 IP phones.

Unified Directories

There are three separate system directories hosted by **maximiser**; Contacts, Users & Departments. These are unified into one for viewing and searching via the PCS5x2 graphics display and the alpha-numeric key pad. Most business telephone systems treat the telephone as its most important component. **maximiser** is different, its been built with the way people work in mind and in today's business most employees can be contacted on multiple numbers; DDI, mobile, home, etc. With Extension Anywhere, this is automatically managed for you and your colleagues, who are directly connected to **maximiser** - calls to your DDI number will find you wherever you are; on your desktop phone, mobile or at home. For "external" contacts who won't have this luxury, **maximiser** allows up to five telephone numbers to be stored against directory entry, so searching for the right number and then making a call, using PCS5x2 IP phones, has never been simpler.

The perfect IP Phones for just about everyone and for every role.



Call History & Messages

PCS5x2 IP phones give you a comprehensive and complete history of your telephony activities. Inbound and outbound calls, completed or un-answered, new and previously read voicemails. All are displayed on a single page where they can be clearly identified by the use of easy-to-identify icons. Missed a call from an important customer and want to get back to them? Just press the key alongside the Missed Call entry icon.

Message Retrieval & Playback

The large, clear graphics display of the PCS5x2 range, also helps with the retrieval and playback of voicemail messages. You can clearly see the number and name (if its known by **maximiser**) of the person who's left you a voicemail. Choosing to playback the voicemail causes the context sensitive icons to change, allowing you to skip forwards or backwards – or to send the voicemail message as an email attachment. If you want to call the person who left the voicemail back, you have instant access to all their associated telephone numbers – DDI, mobile, home, etc. – not just the number they called you on. In fact the **maximiser** PCS5x2 range is so flexible that you can choose to call someone and then initiate voicemail playback over the phone whilst you're still talking to them.

Call Recording

maximiser provides integral Call Recording facilities. In addition to automatic recording of calls to specific Groups and/or individuals, there is also the ability to manually instigate personal call recording via the PCS5x2 display. Any call recording made in this way can then be either deposited in the User's Personal Call History Log, or alternatively routed to a centralised Call Recording file. Call Recording has never been more cost-effective to implement, or simple to use.

Personal Settings

In addition to providing full Mobility control, Personal Settings, allows you to work effectively and efficiently through the ability to customise your PCS5x2 phone to meet your exact needs. Logging in and out of multiple groups, enabling & disabling Do Not Disturb and adding telephone numbers to your exception list, setting up your personal Favouites and phone numbers, controlling your Extension Anywhere diverts and Out of Office greetings; all are controlled through Personal Settings.

Caller Display

Allows you to see who's calling before you answer the phone. The Caller Display on the PCS5x2 shows you the name of the caller (if recognised by the system), the caller's number and whom the call is for. The latter could be your name, the name of the colleague who has diverted their calls to you or a Department name. Once the call is answered the Caller Display will also show the duration of the call.

Call Waiting

This facility allows you to screen a second incoming call whilst handling another call. When a second call is received an intermittent beep will be heard in the earpiece of the handset - or the speaker if handsfree operation is being used – whilst a call waiting message will appear on the display, showing the name of the caller (if recognised by the system) and the caller's number. You can then make an informed decision on whether to take the new call, or alternatively, to send it to your voicemail.

Dial Ahead

The Dial Ahead feature allows you to see a colleague's availability before making a call. By entering their extension number on the PCS5x2 keypad before lifting the handset or pressing the Speaker button you can see if they're Available, Busy or have Do Not Disturb set. You can then choose to complete the call, leave a voicemail message, choose to call them on another of their listed numbers – such as their mobile or home number or simply hang-up.

Default Screen

By default your PCS5x2 will display the extension users name, extension number and time and date stamp. In addition, on the PCS562 and PCS572G colour display, SpliceCom's "cool wave" home page, or alternatively, your own company's logo can be displayed as a wallpaper. However, you can also choose to display Favourites, the Unified Directory, your Call History & Messages or the Caller Display screens whenever you're not using your phone. For example, if you regularly need to find a telephone number quickly and prefer not to press the Contacts button each time, or you wish to constantly monitor voicemail messages without having to press the Messages button. In line with all aspects of the Maximiser IP PBX phone system the PCS552/562/572G are all designed to minimise power consumption. The displays on all these phones are set to dim after a period of non usage thereby reinforcing their Green credentials.



"Tiltable" facia make the PCS5x2 easy and comfortable for all users

PCS552

The PCS552 opens the door to high functionality IP telephony at a widely deployable price point. The PCS552 is suited to all business phone users and offers a highly sophisticated performance but easy to use telephony solution. Designed in looks to enhance the appearance of any desk, the PCS552 also has excellent ergonomics. The tilt-able body of the phone ensures that in whatever light conditions the clarity of the display is optimised. The handset cradle has been designed to give quick and secure relocation of the hand piece after a call. The cleverly designed base results in one of the smallest footprints of any phone in its class, freeing precious desk space for other items. The PCS552 is suited for deployment in many business environments. The stylish appearance masks a highly robust phone capable of performing in environments, ranging from construction sites to call centres and schools to solicitors.

The power of the PCS552 is centred round the backlight monochrome display surrounded by eight context sensitive keys. Visibility of the status of colleagues and one touch

contactability comes with the Favourites/speed dials. Easy access can be obtained into the 50,000 entry contacts directory stored on the **maximiser** via the graphic display and the alpha numeric keypad with predictive search. Missed and made call information are clearly displayed on the screen and also visual voice mail notification and playback control.

The backlight monochrome screen is bright and easy to read, and then, when moving to Out of Hours, the screen automatically blanks to save energy. Full hands free speech and on hook dialling capability allow the user to get on with other tasks whilst making calls. The PCS552 is also equipped with a headset connector. The PCS552 offers an integrated, two-port, desktop 100/10 Mbps LAN switch with Quality of Service (QoS). The two Ethernet ports on the phone give the cost saving advantage of only requiring a single Cat 5 cable connection at the desktop, thereby negating the need for a dedicated LAN socket for the telephone. The phones also support Power over Ethernet (PoE), removing the need for a power socket at the desk.



Call Waiting
make knowledgeable decisions and don't miss important calls



Dial Ahead
improve customer service and speed contact



Call History & Messages
know who called when you were away and save time returning the call



Unified Directories
find contact numbers quickly



Favourites & Call Parking
quick visibility of colleagues' phone status and one touch contactability



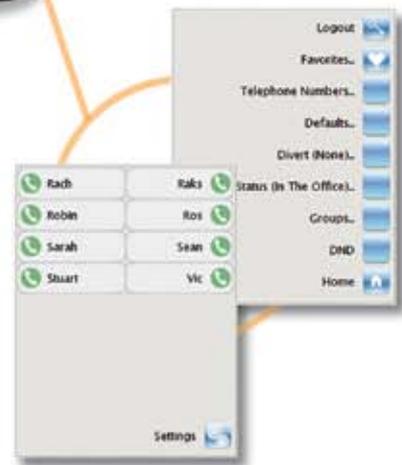
Caller Display
don't answer calls "blind" anymore, increase the value of your customers



Message Retrieval & Playback
intuitive playback and sharing of voicemail, improving business collaboration



Mobility
change your availability to suit the circumstance. Always be available if you want to be



Personal Settings
easy to change settings to make the phone work the way you want to work

PCS562 and PCS572G

PCS562 and PCS572G are very similar in appearance and functionality. The PCS562 has nine context sensitive keys whereas the PCS572G has eighteen. The type of information available to the user from the screen is exactly the same on both devices although the PCS572Gs button layout doubles the information on view. The information shown is then suitably formatted on the display to suit the different key layouts.

Both the PCS562 and PCS572G offer a highly sophisticated performance but at the same time, easy to use telephony solution. Designed to enhance the appearance of any desk, the PCS562 and PCS572G also have excellent ergonomics. The 'tiltable' body of the phone ensures that, in whatever light conditions, the clarity of the display is optimised. The handset cradle has been designed to give a quick and secure relocation of the hand piece after a call. The cleverly designed base results in one of the smallest footprints of any phone in its class, freeing precious desk space for other items. The PCS562 and PCS572G will bring business efficiency improvements to anyone, and the more you use the telephone the more benefit will be gained. Senior executives will benefit from the easy access to regularly called numbers, especially given the ability to see the status of those individuals before dialling. With eighteen, or nine, visible speed dial keys, plus more numbers that can be scrolled down to, making this information easily accessible. Personal assistants and receptionists will find the information shown on the full colour graphical display extremely useful when handling other people's calls. These phones also offer full hands free speech and on hook dialling capability allowing the user to get on with other tasks whilst making calls.

The high quality 1/4 VGA colour screen is bright and easy to read, and then, when moving to Out of Hours, the screen automatically blanks to save energy.

PCS562 and PCS572G both have headset connection and the PCS572G also has a USB port. Typically this can be used to connect a keyboard to enable high speed entry of text if required. The PCS562 offers an integrated, two-port, desktop 100/10 Mbps LAN switch with Quality of Service (QoS), whilst the PCS572G offers an integrated, two-port, desktop 1000/100/10 Mbps LAN switch with Quality of Service (QoS) allowing it to be run 'in serial' where Gigabit Ethernet has been deployed to the PC. The two Ethernet ports on the phone give the cost saving advantage of only requiring a single Cat 5 cable connection at the desktop, thereby negating the need for a dedicated LAN socket for the telephone. The phones also support Power over Ethernet (PoE), removing the need for power socket at the desk.



PCS 582G

For those seeking the real benefits that can be gained from the convergence of voice, video, IP TV and web IT enabled applications, SpliceCom has designed a true 21st Century business telephony solution - the PCS582G. Offering the intuitive use and operation expected from today's mobile phones, the PCS582G has been developed with today's business requirements in mind. Built around a large, full colour, touch screen, graphics display, the built-in web browser of the PCS582G allows relevant information from your core business applications to be "pushed" to the desktop in a controlled manner.

The unique PCS582G provides touch screen access to dedicated, easy to use, icon driven, telephone system features and much, much more including; Web, Intranet, IP TV, IP Video/Web Cam and web-enabled content delivery. The PCS582G has headset connection and also a USB port. Typically this can be used to connect a keyboard to enable high speed entry of text if required. In common with the PCS572G, the PCS582G offers an integrated, two-port, desktop 1000/100/10 Mbps LAN switch with Quality of Service (QoS) allowing it to be run 'in serial' with Gigabit Ethernet PCs, so negating the need for a dedicated LAN socket.



Unified Directory – find contact numbers quickly

Favourites & Call Parking – quick visibility of colleagues' phone status and one touch contactability wherever they are

Dial Pad – make telephone calls



Web Browser – pushes content from the world wide web, company intranet, IP TV, IP Video/Web Cams or any web enabled application to the desktop



Personal Settings – easy to change settings to make the phone work the way you want to work



Call History & Messages – know who called when you were away and save time returning the call

SpliceCom IP 530 Entry Level IP Phone

SpliceCom's entry-level IP 530 is a cost-effective desktop phone, specifically designed to work with **maximiser** to address everyday business telephony needs. The IP 530 is simple to use, providing fixed feature keys that offer one-touch access to handsfree operation, mute, redial, transfer, conference, and voicemail features. In addition, call history, personal phone directory, do-not-disturb status and phone settings can all be viewed and controlled via four context-sensitive "soft" keys, which are used in conjunction with the back-lit graphics display.

In common with all SpliceCom 5 Series phones, the IP 530 supports inline power, which allows the phone to be powered over the LAN. This capability allows network administrators to centralise power control and reduce the overall power budget for the telephone system. The IP 530s blend of feature convenience and ease-of-use make it the ideal choice for those who want to carry out everyday business telephony tasks, but don't need the extended capabilities offered by SpliceCom's advanced PCS552/562/572G IP Phones. For those just wanting to make and receive phone calls, see who's calling them, transfer calls, manage their voicemail and set up the occasional three-party conference, SpliceCom's IP 530 is the obvious choice.



The full range of SpliceCom PCS Desktop Telephones provides an option for style, functionality and budget

PCS 60 Phone Partner & IP Softphone

Supplied as standard for every **maximiser** user, the PCS 60 Phone Partner application for Windows and Mac OS X computers can be used in conjunction with any SpliceCom PCS phone or existing 3rd party analogue handset to deliver ALL of the benefits associated with SpliceCom's top of the range IP Phones. Calls can be dialed as normal from the phone's keypad, or alternatively via your computer.

Floating Caller Display text shows you who's calling, without interrupting any PC based application or task you're working on. You can also choose if PCS 60 will "pop" on incoming call or when you answer the call, making it conform with the way you want to work.

Access to presence/speed dials/busy lamp field, system directories, messaging, visual call pick-up and call progress are all provided through PCS 60. Even the "push" of web enabled information to the user desktop from the world wide web, company Intranet, IP Video Servers and Web Cams and other web-enabled applications is easily achieved.

With the appropriate Licence, PCS 60's flexibility allows it to be used as an IP Softphone or Operators Console. And there's a Phone Partner for Linux PCs too – PCS 50.

PCS 60 Operators Console

SpliceCom's PCS 60 Operators Console has been specifically designed to elevate business productivity and enhance the overall company image at the main point of customer contact by delivering an improved operator service. By utilising the standard PCS 60 application and expanding its capability through the addition of the Operators Console Licence, SpliceCom's PCS 60 Operators Console has been specifically developed to partner any PCS phone, or existing analogue phones.

The PCS 60 Operators Console can be deployed in single screen or dual screen modes, runs under the Microsoft Windows and Apple Mac OS X operating system and can be alternatively used with a USB/Bluetooth, handset/headset as an IP Softphone. The PCS 60 Operators Console can also be deployed with a touch-screen monitor to deliver direct operator control.



PCS 520 Display Phone

SpliceCom have developed PCS 520 to deliver cost effective display phone functionality for those looking for a hard working business telephone, but who don't need the extended functionality delivered by PCS 560, PCS 570G and PCS 580G.

Extremely easy to use thanks to its clear display, internal directory and ten pre-programmed keys for the most commonly used business telephony functions, the PCS 520 also supports desktop paging and intercom. A dual purpose LED indicator identifies when the PCS 520 is in Do Not Disturb mode or when a new voicemail has been received, whilst integrated navigation keys assist with voicemail playback and management. The PCS 520's three-line display shows the caller's number & name (if known) along with status information for Message Waiting, Do Not Disturb & Paging.

The stylish design of the PCS 520, combined with its reliability and versatility, make it the ideal choice for those companies looking for a cost-effective business phone to complement the enhanced features and facilities delivered by SpliceCom's range of IP phones. Offering hands free desktop operation and an integral headset port, the PCS 520 is the answer to the large number of companies who require an attractively priced well-featured business telephone. Unusually for a display/handsfree phone the PCS 520 is entirely line powered.

PCS 505 Entry-Level Phone

SpliceCom's PCS 505 meets entry-level business telephony needs by providing the optimum balance between quality, features and price. The smart yet rugged design means that the PCS 505 not only looks good, but also stays that way, even in tough working environments.

Integrated **maximiser** voicemail management keys, system feature access guide, combined Message Waiting/Visual Call indicator and four dedicated feature keys all help to make SpliceCom's PCS 505 simple to use. Like the PCS 520 Display Phone, the PCS 505 Desktop Phone is designed to be directly connected to SpliceCom's 5100 & 5108 Call Servers and 5315 & 5330 Phone Modules over structured cabling systems or existing telephony wiring. In addition to often being deployed as a wall-mounted phone, the PCS 505 is perfect for those who want a simple cost effective desktop phone to use with **maximiser**.



About SpliceCom

SpliceCom are the only British company to design, develop and manufacture Unified Communications systems, delivering tangible businesses benefits for all types of company, irrespective of size. Founded by an experienced management team who provided the driving force behind the two most successful UK voice and data convergence companies of the 1990s, our **maximiser** product family combines the delivery of voice, video, IP TV and web enabled IT applications at the desktop within a single, scalable system. Since **maximiser's** launch in 2003 we've focused our resources on continuously enhancing our Pure IP Telephone system to meet our customers' needs. This has allowed us to grow our marketshare of Pure IP PBXs in the UK to an impressive 16%, according to respected industry analysts MZA.

SpliceCom cares about our planet. **maximiser** based Unified Communications solutions help companies to reduce their carbon footprint by enabling daily communications, conferencing and collaboration without the need for travel. All SpliceCom products comply with the directive for the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS) and the regulations for the disposal and recycling of waste electrical and electronic equipment (WEEE).



Device Type	PCS582G	PCS572G	PCS562	PCS552	IP530	PCS520	PCS505	PCS60
Device Type	IP Phone	IP Phone	IP Phone	IP Phone	IP Phone	Analogue	Analogue	IP Softphone
Unified maximiser System Directory	●	●	●	●	○	●	●	●
• Contact Directory	●	●	●	●	○	●	●	●
• User Directory & Busy State	●	●	●	●	○	●	●	●
• Departmental Directory	●	●	●	●	○	●	●	●
Personal Speed Dials/DSS	●	●	●	●	○	●	●	●
Favourites/BLF/Presence	●	●	●	●	○	●	●	●
Caller Display	●	●	●	●	●	●	●	●
• Calling Name/Number	●	●	●	●	●	●	●	●
• Called Name	●	●	●	●		●	●	●
Mobility Control	●	●	●	●	○	●	●	●
• Extension Anywhere	●	●	●	●	○	●	●	●
• Divert	●	●	●	●	Via Voicemail	●	●	●
• Find Me/Follow Me	●	●	●	●	Via Voicemail	●	●	●
• Out of Office Messages	●	●	●	●	○	●	●	●
Hot Desk Support	●	●	●	●		●	●	●
End Point Recording	●	●	●	●		●	●	●
Trunk Side Recording	●	●	●	●	●	●	●	●
Dial Ahead	●	●	●	●		●	●	●
3-Way Conferencing	●	●	●	●	●	Via Dial Plan	Via Dial Plan	●
Visual Call Pickup	●	●	●	●		●	●	●
Call History & Messaging List	●	●	●	●	○	●	●	●
Last Number Redial	●	●	●	●	●	●	●	●
Paging	●	●	●	●		●		●
Intercom	●	●	●	●	●	●		●
Works with PCS 60 Phone Partner	●	●	●	●		●	●	
Works with Vision Mobility	●	●	●	●	●	●	●	
Optional Operator Feature Set	●	●	●			●	●	●
Message Waiting Indicator	●	●	●	●	●	●	●	●
Do Not Disturb Indication	●	●	●	●	●	●		●
Graphics Display	Colour Touch Screen	Colour	Colour	Monochrome	Monochrome	Monochrome	●	PC Dependent
Feature Keys	Unlimited	18 Context Sensitive	9 Context Sensitive	8 Context Sensitive	4 Context Sensitive	10 Fixed	●	Context Controlled Icons
Call Park Buttons	●	●	●	●		●	●	●
Headset Connector	●	●	●	●		●	●	PC Dependent
Wall Mountable	●	●	●	●		Bracket Required	●	

● Integral Feature ● Available when used in conjunction with PCS 60 Phone Partner ○ Available when used in conjunction with Vision Mobility
 ● Available when used in conjunction with PCS 60 or Vision Mobility



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